



**GOVERNMENT COLLEGE FOR WOMEN(A),  
GUNTUR.**

**Annual Report of the Committee monitoring the  
activities and number of Grievances  
2019-20**

**Internal Complaints Committee  
Grievance & Redressal Cell**

**GOVERNMENT COLLEGE FOR WOMEN (A), GUNTUR**  
**Annual Report of Grievances and Redressal Committee (GRC)**  
**&**  
**Internal Complaints Committee (ICC)**  
**Annual report 2019-20**

The **Grievances and Redressal Committee (GRC)** and **Internal Complaints Committee (ICC)** of Government College for Women extend its support to resolve student grievances and any complaints under posh act 2013. there is an effective grievance redressal system under the able guidance of our college principal and committee members. Various awareness Programmes were conducted during this academic year. To provide a better learning environment, Students are given counselling about the discipline in the college and awareness about anti- ragging laws and help line numbers.

During the academic year 2019-20 the following Programmes were organized.

1. Establishment of WE CARE counselling center in the college.

We Care” is a platform established for students to connect them for convenient and affordable environment in the college by the group of cells and departments which include Grievance & Redressal Cell, Internal Compliance Committee (GRC & ICC) and Women Empowerment Cell (WEC) Dept of Psychology, Dept of Sociology.

2. International Day for the Elimination of Violence against Women was celebrated on 25th Nov 2019 Mr. Shanti Bhushan Gopi – Center Administrator – SAKHI, acted as a resource person and addressed the gathering. B.A stream Students of GCW(A), Guntur and members of the We Care (GRC & ICC, WEC & Dept's of Psychology, Sociology) participated in this programme.

3. A Group Discussion was organized by the Grievance redressal Cell (GRC) & Internal Compliance Committee (ICC) to the staff of the college on 10th Dec 2019 from 2:30-5pm on the occasion of Human Rights Day. The group discussion was held on the topic “Implementation of legal protection against women rights in the present scenario” on this many expressed their views friendly and lively.
4. Release of Handbook from ministry of women and child welfare was released and distributed to staff to provide a basic understanding of sexual harassment at work places, how to prevent and protect themselves.
5. Guest Lecture on “EMOTIONAL WELLBEING” was conducted on 29th Jan 2020 at assembly hall, in which B. Krishna Bharath President – All India Psychological Association on “Mind Trap” addressed the students. S. V. Rajya Lakshmi (EC Member - All India Psychological Association) on How to cope up with Emotional Disturbance.
6. An Awareness Programme on Cyber Crime was organised on 05th Mar’ 2020 Thursday 2.30pm – 4.00pm. WEC, ICC & NSS in collaboration with Indian Doctors’ Association an awareness Programme on cybercrime towards Women safety . Mr. Dwaraka Tirumala Rao, Commissioner of Police, Vijayawada, advised the students to get help and support from the police personal without any hesitation. Dr. Vijaya, Lalitha Hospitals, Guntur advised the students to be aware of online frauds and spread the awareness among the common people.
7. Students were given awareness to raise the complaint and inform it through a simple drafted letter posing in the ‘complaint box’ arranged in various locations in college.
8. Announcements in college assembly time about the “committee and complaint box” will be done randomly every month.
9. Announcements in college assembly time about the ragging issues and awareness on practice of “peaceful college life” will be given to students.

10. Committee members will go-through all the complaints on every month - end. A proper enquiry will be conducted depending on the reliability, action is advised to the principal by the committee.
11. Problems will be resolved within a time frame of 4 to 5 days.
12. In emergency depending on the urgency the complaints can be taken directly by committee from students for an immediate action.
13. The GRC & ICC may consult Commissioner of Collegiate Education (CCE) office, Complaints committee for solutions depending on the importance of the problem.
14. The GRC & ICC committee will prepare Annual action taken report and submit it to principal for transparency on every action taken uploaded in College Website.

➤ Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

S. No.	Year	Total Grievances Received	Number of Grievances Redressed	Avg. Number of Days For Grievance Redressal
1	2019-20	03	03	Within 4 Days